

7 Hammond • Irvine, CA 92618 (949)768-8114 Sales (949)768-9354 Fax

Date:	W0 #	
Company:		
Attention:		
Fax:		
From:	at (949) 768-8114 Ext	

## INTERNATIONAL CREDIT CARD APPROVAL FORM

ClubMac has initiated this procedure to protect both ClubMac and it's customers from credit card fraud. The purpose of this form is to prevent the purchase of product with your credit card and having the product shipped to a fraudulent address. The back of your card must be signed for us to process your order. In order to send us copies of the front and back of your card you may either cut and paste a copy of your card made from a copy machine or make two copies of this filled out form. You may make one copy with the front and the other copy with the back. **Please complete the entire form below.** 

PLEASE PHOTOCOPY

THE FRONT SIDE OF YOUR

CREDIT OR CHARGECARD AND

ATTACH IT HERE

PLEASE <u>PHOTOCOPY</u>

THE BACK SIDE OF YOUR

CREDIT OR CHARGECARD AND

ATTACH IT HERE

Card No		Expiration Date	
CARD BILL TO A	ADDRESS	SHIP TO ADDRI	ESS
	Zip		Zip
Daytime Phone with Country and City Code		Daytime Phonewith Country and City Code	
Fax Number		Fax Number	
I hereby authorize ClubMac to s	hip my order to the address above. I have read a	and understand the ClubMac International S	Sales Policy and Credit Card Approval Form.
Print Name	Card Holder Signature	Date	
How did you hear about ClubMa	ac?		

## PLEASE COMPLETE & FAX to (949)768-9354 / ACCTS RECEIVABLE DEPT

Your order will not be processed until this form is returned. All Information is confidential and will not be used for any purpose other than explained above. All information must be legible. Please do not make dark copies. To ensure we can read your fax please use the copy feature of your fax machine to test the "Faxed" quality of this form before you send this to ClubMac.



# **INTERNATIONAL SALES POLICY**

#### **Payment Method**

Pre-paid by wire transfer or credit card

NO NET Terms are offered for International sales

### When Paying by WIRE TRANSFER

Your order will not be shipped until the funds are received by ClubMac (process time: 1 - 7 working days). Bank information for wire transfer are as follows:

Wells Fargo Bank Account Name: Pacific Business Systems, Inc.

24251 Rockfield Boulevard Account Number: 4640-053542

Lake Forest, CA 92630 USA

ABA #121000248

### When Paying by CREDIT CARD

Please complete the enclosed credit card form and fax it to (714)768-9354 PRIOR to your order shipping. This is only necessary on your first purchase and any time you change your shipping destination. ClubMac accepts VISA, MasterCard, Discover and American Express with NO SURCHARGE.

### ClubMac International Warranty Policy

All items carry the manufacturer's factory warranty. All ClubMac brand name products carry a 30 Day Money Back Guarantee. International customers are responsible for freight both to and from ClubMac. ClubMac will handle all ClubMac brand name products warranty service on hard drives throughout the warranty period. All item(s) must be sent to ClubMac in its original packaging material. If the original packaging is not used and the product is damaged, the warranty may be voided. A RETURN AUTHORIZATION (RA) or WARRANTY SERVICE AUTHORIZATION (WSA) number must accompany all returns to ClubMac. Products returned without an RA or WSA number will be refused. An RA or WSA number may be obtained by calling ClubMac's customer service department at (714) 768-8114, 8:30am - 5:00pm Pacific Standard Time or by fax at (714) 768-9354, 24-hour fax line.

Finished goods under manufacturer's warranty must be returned to the manufacturer by the customer for repair. When manufacturer's warranty or ClubMac's warranty has expired, the international customer is responsible for all charges for repairing the item(s).

The international customer is responsible for all freight charges to and from the manufacturer.

Software products are not returnable.

## **Shipping Method**

ClubMac will ship all International orders via DHL or Federal Express, unless otherwise specified at the time of the order. All freight charges will be made on a pre-pay and add basis. Some countries may have additional taxes and duties on product when it arrives. Please check with your local agents. ClubMac does not ship to universities, hotels or P.O. boxes

#### **Arbitration Clause**

Any controversy, dispute or claim shall be settled by arbitration in accordance with the commercial arbitration rules of the American Arbitration Association, and judgment upon the award rendered by the Arbitrator may be entered in any United States court having jurisdiction.

#### Choice of Laws

This agreement shall be deemed to have been entered into in the State of California, USA. And all questions of the validity, interpretation, or performance of any of its terms or of any rights or obligations of the parties to this agreement shall be governed by California Law.

The cost of the arbitration, attorney fee and court fee shall be borne by the losing party.				
I hereby fully accept and agree to ClubMac's terms and conditions of sale. (Order will be placed upon signing and returning this form to ClubMac)				
Signature of Customer	Title			
Company Name	Date			